WCB
Workers Compensation
Board of Manitoba

APPENDIX A

AUDIOLOGICAL GOODS AND SERVICES FEE SCHEDULE

Effective May 1, 2026

Service	Business rules	Fees	
		Effective May 1, 2025	Effective May 1, 2026
1. Initial fitting/dispensing	• Selection of an appropriate hearing aid device. • Ear mold impression. See *5. Ear Molds* • Programming of the hearing aid device. • Real Ear Measurements (REM) for fitting verification. • Verification of audibility, comfort and tolerance. • Speech mapping, if available. • Quality control checks (electro-acoustic checks). • Appropriate training and counselling regarding usage of hearing aid device, battery cells and accessories (includes care & maintenance). • Counselling the worker regarding the realistic expectations of benefits during and after the adjustment period. • Follow up with the worker within the hearing aid manufacturer's noted trial period ○ Follow-up visit to include adjustments, counselling, repair and re-programming if necessary.	$601.44	$617.68

	• Provide all product manuals and warranty information. • Any warranty work required. • Cros/Bi-Cros device fittings may be invoiced at the same rate as a binaural fitting. • One fitting/dispensing fee may be billed per new or replacement hearing aid device. Should a worker switch to another service provider during the trial period, additional fitting/dispensing fees will not be accepted by the WCB without pre-approval.		
2. Service fee	• Minor in-house repairs, performance checks, reprogramming, adjustments and cleaning. • Fee includes all incidental parts and products required for regular maintenance of aids, including domes, tubes, etc. • Limit two visits per aid, per year. • Service fees are billable one year from the initial fitting/dispensing. • Applicable only if an audiologist or hearing instrument specialist provides the service.	$44.71	$45.92
3. Cleaning fee	• For cleaning of aids only: this must be a separate visit and cannot be combined with the service fee or repair fee. • Limit of two visits per aid, per year. • Cleaning fees are only applicable one year from the date of initial fitting/dispensing.	$22.36 per aid	$22.96 per aid

4. Repair fee	• The manufacturer's invoice must be included when billing for a repair fee. • Fee payable once per transaction with the manufacturer (not per aid). • This is not to be combined with a service fee or cleaning fee.	$153.48	$157.62
5. Ear molds	• Ear molds: provided at the time of Initial fitting/dispensing (standard, custom, power) will be paid at the manufacturer's cost and in addition to the initial fitting/dispensing fee. • The ear molds fee applies to ear molds provided beginning one year from the date of the initial fitting/dispensing. • The fee includes the impression and ear mold. • This applies to BTE/RIC/RITE models. • Maximum of one per ear every two years. • Pre-approval is required.	$112.67	$115.71
6. Full audiological assessment	• To be conducted by a certified audiologist. • Comprehensive evaluation, including a history of hearing problems. • Otoscopic evaluation • Pure-tone air conduction testing, and masking when indicated, to include the following frequencies: 250, 500, 1000, 2000, 3000, 4000, 6000 and 8000 Hz.	$145.09	$149.01

	• Pure-tone bone conduction testing to include the above-noted frequencies and masking when indicated. ○ Please note that the WCB requires all frequencies, including 3000 Hz, to determine the degree of a worker's permanent impairment. • Speech audiometry includes speech reception threshold testing, determination of uncomfortable levels, most comfortable levels and speech discrimination testing level. • Assessment of the function of the middle ear system or impedance audiometry • Depending on the results of the impedance testing, referral for additional testing may be required. • A detailed written report of the audiological test results, including recommendations regarding appropriate amplification and signed and dated by the individual performing the test. • Full assessments performed by a hearing instrument specialist and signed by a certified audiologist are not considered acceptable.		
7. Audiological assessment	• Testing includes pure-tone air conduction results and speech discrimination results at Most Comfortable Level (MCL).	$72.58	$74.54

	• Included in the audiological assessment fee is a detailed written report. • Report to be signed and dated by the hearing instrument specialist performing the test.		
8. Batteries	• To be provided only upon request by the worker or WCB. • Product shall have the appropriate shelf life based on anticipated use and volume of supply. • Type and quantity of cells provided shall be clearly outlined on the invoice. • Battery sizes 13, 312 and 675, a maximum of 60 batteries per aid shall be funded per year. • Battery size 10, a maximum of 100 batteries per aid shall be funded per year. • Rechargeable batteries may be invoiced outside of the warranty period and paid at the manufacturer's cost. The manufacturer's invoice must be submitted with billing. • Replacement chargers may be invoiced outside of the warranty period and paid at the manufacturer's cost. The manufacturer invoice must be submitted with billing.	$1.69 (maximum)	$1.74 (maximum)
9. Miscellaneous	• Domes/wax guards: a maximum of 12 of each per aid shall be funded per calendar year.	As billed, subject to WCB review.	As billed, subject to WCB review.

	• Dry-aid kits and other items not considered to be accessories will be considered for funding on a case-by-case basis. • In-house receiver replacements must receive pre-approval and can be billed with a service fee (shipping costs/restocking fees are not covered).		

Notes

- Any item not listed above and that does not have pre-approval from the WCB is not billable.
- The fees stated above do not include PST (where applicable). The WCB is GST exempt (#107863847RT10013).
- The general guidelines will apply in the event of any discrepancies with the fee schedule business rules.