

Appendix "A"

Hearing Aid Service Provider Fee Schedule

Service	Business Rules	Fees	
		Effective May 1, 2021	Effective May 1, 2022
1. Fitting/Dispensing	<ul style="list-style-type: none"> • Selection of appropriate hearing aid device; • Ear mold impression; • Programming of the hearing aid device; • Real Ear Measurements (REM) for fitting verification; • Verification of audibility, comfort, and tolerance; • Speech mapping if available; • Quality control checks (electro acoustic checks); • Appropriate training and counseling regarding usage of hearing aid device, battery cells and accessories (includes care & maintenance); • Counseling Worker regarding the realistic expectations of benefits during and after adjustment period; • Follow up with the Worker within the hearing aid manufacturer's noted trial period (follow-up visit to include adjustments, counseling, repair, and re-programming if necessary); • Provide all product manuals & warranty information; and • Any warranty work required. • Cros/Bi-Cros device fittings may be invoiced at the same rate as a binaural fitting. 	\$516.16	\$533.19
2. Service Fee	<ul style="list-style-type: none"> • Minor in-house repairs, performance checks, reprogramming, adjustments and cleaning. • Fee includes all incidental parts and products required for regular maintenance of aids including domes, tubes, etc. • Limit 2 visits per aid, per year. • Service fees only applicable one year from initial fitting/dispensing. • Applicable only if service provided by an audiologist or hearing instrument specialist. 	\$38.36	\$39.63

3. Cleaning Fee	<ul style="list-style-type: none"> For cleaning of aids only - must be a separate visit, and cannot be combined with Service Fee or Repair Fee. Limited to 2 visits per aid, per year. Cleaning Fees only applicable one year from date of initial fitting/dispensing. 	\$19.19	\$19.82
4. Repair Fee	<ul style="list-style-type: none"> Manufacturers' invoice must be included when billing for a Repair fee. Fee payable once per transaction with the manufacturer (not per aid). Not to be combined with Service Fee or Cleaning Fee. 	\$131.72	\$136.07
5. Ear Molds	<ul style="list-style-type: none"> Ear molds provided at time of Initial Fitting/Dispensing (standard, custom, power) will be paid at the Manufacturer Cost, and in addition to the Initial Fitting/Dispensing fee. The Ear Molds fee applies to ear molds provided beginning one (1) year from the date of Initial Fitting/Dispensing. Fee includes impression and ear mold. This applies to BTE/RIC/RITE models. Maximum of 1 per ear every 2 years. Pre-approval is required. 	\$96.69	\$99.88
6. Full Audiological Assessment	<ul style="list-style-type: none"> To be conducted by a certified audiologist. Comprehensive evaluation including history of hearing problems; Otoscopic evaluation; Pure-tone air conduction testing, and masking when indicated, to include the following frequencies: 250, 500, 1000, 2000, 3000, 4000, 6000 and 8000 Hz; Pure-tone bone conduction testing to include the above noted frequencies and masking when indicated (Please note that the WCB requires all frequencies, including 3000 Hz, for determining a Worker's degree of permanent impairment); Speech audiometry including speech reception threshold testing, determination of uncomfortable levels, most comfortable levels and speech discrimination testing level; Assessment of the function of the middle ear system or impedance audiometry; and Depending on the results of the impedance testing, referral for additional testing, as may be required. 	\$124.52	\$128.63

	<ul style="list-style-type: none"> A detailed written report of the audiological test results, including recommendations regarding appropriate amplification and signed and dated by individual performing the test. 		
7. Audiological Assessment	<ul style="list-style-type: none"> Testing includes pure-tone air conduction results and speech discrimination results at Most Comfortable Level (MCL). Included in audiological assessment fee is a detailed written report. Report to be signed and dated by individual performing the test. 	\$62.28	\$64.34
8. Batteries	<ul style="list-style-type: none"> To be provided only upon request by Worker or WCB. Product shall have appropriate shelf life based on anticipated use and volume of supply. Type and quantity of cells provided shall be clearly outlined on invoice. Batteries: Sizes 13, 312, and 675, a maximum of 60 batteries per aid shall be funded per year. Batteries: Size 10, a maximum of 100 batteries per aid shall be funded per year. Rechargeable Hearing Aids- The cost of chargers and batteries per year shall not exceed the costs of the current yearly allotment of batteries. 	\$1.44 (maximum)	\$1.49 (maximum)
9. Miscellaneous	<ul style="list-style-type: none"> Domes/Wax Guards: a maximum of 12 of each per aid shall be funded per calendar year. Dry-Aid Kits, and other items not considered to be accessories will be considered for funding on a case by case basis. In-house receiver replacements must receive pre-approval, and can be billed with a Service Fee. 		As billed. (subject to WCB review)

Notes: - Any item not listed above and that does not have pre-approval from the WCB it is not billable.
- The fees stated above do not include PST (where applicable) and the WCB is GST exempt (#107863847RT10013).
- The General Guidelines will apply in the event of any discrepancies with the fee schedule business rules.