

Possible Canada Post Service Disruption - Q & A

1. Will there be a postal worker strike?

At this point, the Canadian Postal Union of Postal Workers (CUPW) has voted in favour of striking if a collective agreement with Canada Post is not reached by July 2, 2016. Negotiations are currently underway and Canada Post says it remains optimistic that a settlement can be reached.

2. What is the earliest that a Canada Post strike would take effect?

The first possible strike day would be Saturday, July 2, 2016.

3. How long would the strike last?

There is no way for us to know if there will be a strike and how long it might last. The last postal strike was a rotating strike with disruptions throughout the country and lasted 31 days. There is no return to work legislation in place.

4. How does this affect the WCB?

A postal strike would impact the way WCB conducts portions of its business. We are monitoring the situation and have contingency plans in place to ensure that we minimize disruption to all of our stakeholders and maintain our service levels in the event of a strike.

5. What can an injured worker/employer/stakeholder do to minimize the impact of the strike?

Starting as early as June 23, 2016 we encourage all WCB stakeholders to conduct as much correspondence as possible by fax, email, over the phone, or in person.

We also encourage injured workers and healthcare providers to enroll for Direct Deposit. To request direct deposit, please complete the [Worker Direct Deposit Form](#) or [Healthcare Direct Deposit Form](#) and fax it to the WCB at 204-954-4999 (toll-free 1-877-872-3804).

6. Where can I get updated information on the strike?

Visit our website regularly at wcb.mb.ca for up-to-date strike information (under News) or call our inquiry line at 204-954-4321 (toll free 1-855-954-4321)

7. If a strike is called, where can I find information on contingency plans?

Contingency plans will also be available on our website wcb.mb.ca (under News) and at our inquiry line at 204-954-4321 (toll free 1-855-954-4321).

8. What are the contingency plans for injured workers?

Beginning June 27, 2016, we are asking injured workers who are not signed up for direct deposit to pick up their cheques at the following locations:

Winnipeg: WCB main office, 333 Broadway, Monday to Friday, 8:30 a.m. to 4:30 p.m.

Brandon: WCB regional office, Renaissance Station Building, Unit 1, 457 - 9th Street, Monday to Friday, 8:30 a.m. - 4:30 p.m.

Thompson: WCB regional office, New Town Square, #4-90 Thompson Drive, Monday to Friday, 8:30 a.m. - 4:30 p.m.

Injured workers in **rural Manitoba** with an address outside of Brandon and Thompson can pick up their cheques at one of the government offices listed [here](#). For an alphabetical listing of communities served by each government office, please see [Communities Served by Government Offices](#).

Other non-essential correspondence will be held at the WCB until the labour dispute is over.

9. What do I need to bring with me when I pick up my cheque?

Whether you are picking up your cheque from a rural pick-up centre or from one of the WCB offices, you are required to bring two pieces of identification, one of which must be photo ID (e.g. driver's license, passport), and your claim number.

If you are sending someone to pick up your cheque on your behalf, that individual must bring a signed letter from you authorizing them to pick up the cheque, photo identification and your claim number.

10. What if I can't get to a WCB office or rural pick-up centre?

If you are unable to physically travel or send a designate to the WCB offices or to one of the rural locations, we ask that you call your WCB claim worker to discuss your circumstances with them.

You can also enroll for Direct Deposit of your cheque to your bank account. To do so, simply fill out a [Direct Deposit Form](#) and fax it to 204-954-4999 or 1-877-872-3804 (toll-free).

11. What if I am an injured worker who lives out-of-province?

For injured workers who live in a province other than Manitoba, your cheque will be couriered to the WCB in your province. Each province's WCB will post information about their cheque pick-up service on their website. You may use this information to determine where you will pick up your cheque.

12. What are the contingency plans for employers?

As an employer, you have many payment options available to you, aside from using regular mail. For a detailed list, see [Paying Your Premium](#). For further details, contact Assessment Accounts at 204-954-4505 or 1-855-954-4321, ext. 4505.

All non-essential mailings will be held at the WCB until the labour dispute is over.

13. What are the contingency plans for healthcare service providers?

We encourage you to enroll for Direct Deposit of your cheque to your bank account. To do so, simply fill out a [Healthcare Direct Deposit Form](#) and fax it to 204-954-4999 or 1-877-872-3804 (toll-free).

You can also pick up your cheque in person at the following locations:

Winnipeg: 333 Broadway, Monday to Friday: 8:30 a.m. - 4:30 p.m.

Brandon: WCB regional office, Renaissance Station Building, Unit 1, 457 - 9th Street, Monday to Friday, 8:30 a.m. - 4:30 p.m.

Thompson: WCB regional office, New Town Square, #4-90 Thompson Drive, Monday to Friday, 8:30 a.m. - 4:30 p.m.

Rural: Click [here](#) for a list of government offices where cheque pick-up is available. Pick-up hours for these offices are Monday to Friday, 8:30 a.m. - 4:30 p.m. For an alphabetical listing of communities served by each government office, please see [Communities Served by Government Offices](#).

To pick up your cheque, please bring photo identification and a business card.