Workplace Mental Health: Lunch & Learn for Employees







Introduction

- About Me
- About Vital Life



Supported by a grant from the **Research and Workplace Innovation Program** of the **Workers Compensation Board of Manitoba**.

This information is provided for educational and awareness purposes only.



Overview of Employee Training

- Introduction to Mental Health & Addictions
 - Workplace Signs
- Costs of Mental Health & Addictions
- What to do?
 - T.A.L.K.S.
- Workplace Responsibilities
- Promoting Psychological Safety
 - The National Standard
- Resources



What is Mental Health?

A state of **well-being** where a person can realise their own abilities, can **cope** with the normal stresses of life, can work **productively** and fruitfully and is able to make a **contribution** to his or her community.

The World Health Organisation



What Influences Our Mental Health?

- Family history (genetics), Workplace Stress
- Lifestyle (e.g., smoking, exercise, substance use)
- Access to supports (healthcare, friends, family)
- Personal and intergenerational Trauma

> Canadian Centre for Occupational Health & Safety



Mental Health Problems Occur

- When someone loses the ability to cope with everyday pressures.
- When it interferes with a person's enjoyment of life or their interactions with others.
- When the demands placed on someone are too high like....?

Workplace <u>Signs</u> of a Possible Mental Health Problem

- Frequent absences
- Increased sick time
- Incomplete work
- Missing deadlines
- Increased accidents
- Unable or unwilling to adapt to change

- Impaired learning
- Problems with memory or focus
- Increased helplessness
- Extreme changes in mood (for example, aggression or crying)

Could be a reason other than **mental health!**



Are Mental Health issues Common?

1 in 5 Canadians will experience a mental health problem or addiction in their lifetime.

> Centre for Addiction and Mental Health



Addictions & Mental Health

- Addictions are often tied to mental health problems.
- More than half the people with and addiction problem identify with having a mental health problem.



Mood Disorders Society of Canada



9

What is Addiction?

An <u>unhealthy</u> relationship between a substance and / or event that contributes to life problems and their <u>recurrence</u>.



Addictions Foundation Manitoba, 2001



Workplace Signs of a <u>Possible</u> Addictions Problem

Physical Signs

- Slurred speech
- Slowed reaction time
- Sweating profusely
- Bloodshot eyes
- Shaky/ trembling
- Unsteady
- Smell

Behavioural Signs

- High or low mood
- Appearing nervous or anxious
- Dazed or confused
- Secretive
- Isolated

Performance Signs

- •Frequent absences
- Increased sick time
- Incomplete work
- •Missing deadlines
- Increased accidents at work



Costs of Mental Health Problems in the Workplace

- Financial costs
- Productivity losses
- Performance issues



- Increased risk to physical safety
- Death!



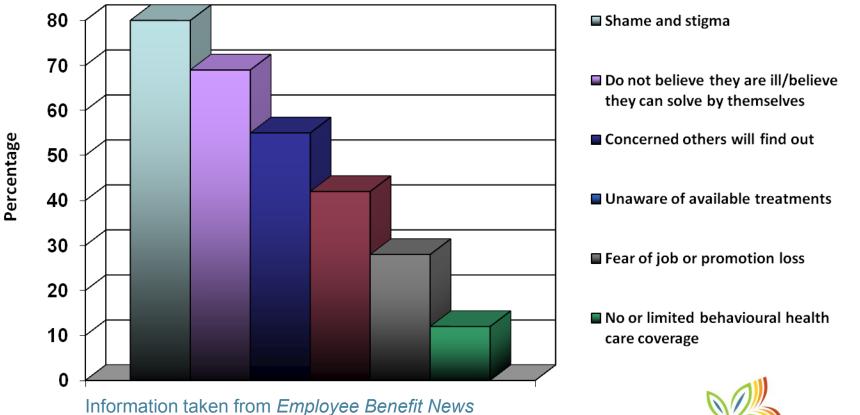
Would you tell your manager if you had a mental health or addiction problem?

66% would NOT have an open discussion with their boss about their mental health.

50% said that if they knew about a co-worker's illness, they would want to help.



Why Don't Employees Get Help?



ital Life BE YOU. BE WELL

What to do: T.A.L.K.S.

•**Talk** to a trusted listener about stressors and mental health concerns.

•**Ask** supervisors for resources.

• Learn your employer's mental health policies and procedures.

•Know the risks of not speaking up.

•**Seek** out the help of a medical professional if you are worried about your own mental health.



A Psychologically Healthy & Safe Workplace

 Promotes employees' mental well-being and actively works to prevent harm to employee psychological health due to negligent, reckless or intentional acts.
> Guarding Minds@Work



6

Canada Standard Association (CSA) for Psychological Health & Safety in the Workplace

 <u>Voluntary</u> set of guidelines, tools and resources that promotes employees' psychological health and <u>prevents</u> psychological harm caused by workplace factors.



13 Workplace Mental Health Factors



1. Psychological Support



5. Organizational Culture



2. Civility & Respect



6. Psychological Job Fit



3. Recognition & Reward



7. Involvement & Influence





8. Psychological Protection



13. Engagement







18



9. Clear Leadership & Expectations



10. Growth & Development



11. Workload Management

- 12. Supportive Physical Environment

Workplace Responsibilities

- A written policyOffer to assist
- Accommodation
- Confidentiality





19

Tips for Improved Mental Health

- Eat right and keep fit
- Make time for family and friends
- Give and accept support
- Create a meaningful budget
- Volunteer
- Manage stress, anger and conflict
- Learn to be optimistic
- Identify and deal with moods
- Learn to be at peace with yourself
- Stress reduction "rituals"
- Build confidence and self-esteem
- Other suggestions?



Employee Resources

- Employee Assistance Program (EAP)
 - It is free and confidential.
- Employee Benefits Package
- Occupational Health and Safety Officer or Nurse
- Company Doctor, Family Doctor
- SAFEWork Manitoba
- Vital Life



Mental Health & Addiction Resources

- WRHA's Mental Health Mobile Crisis Service
 - Mental Health Crisis Response Centre (817 Bannatyne)
- Addictions Foundation of Manitoba
 - Provincial Adult Addictions Info Line: 1-855-662-6605
- Mental Health Education Resource Centre (MHERC)
- Canadian Mental Health Association

Employees in Crisis

If an employee is experiencing a mental health crisis, you can call the Mobile Crisis Unit at **204-940-1781**.

You can always call 911 for assistance if an employee is a threat to their own safety, or the safety of others.





Questions?



23