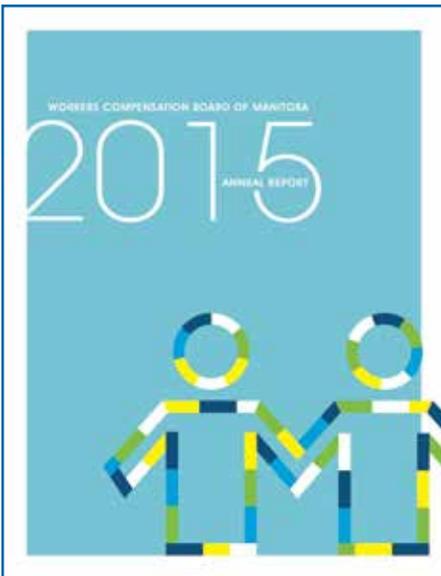


WCB INSIDER

June 2016

WCB's Annual Report Delivers Financial Results and Commitment to Customer Experience



The WCB's 2015 annual report was tabled in the provincial legislature on May 30. The highlights include a surplus of \$95 million, implementing a more fair and balanced assessment rate model and enhancing customer services for injured workers.

“Strong financial stewardship and investments in prevention and return to work efforts by the WCB, its partners and the workers and employers of Manitoba have allowed us to decrease the average assessment rate for 2016 by five cents to \$1.25 per \$100 of assessable payroll,” said Winston Maharaj, WCB President and CEO. “The time loss injury rate is

moving downwards as well to stand at 3.0* per 100 workers.”

“We are transforming our organization to more readily meet the changing demands of our customers,” said Maharaj. “Our strong financial foundation and systems are allowing us to decrease rate volatility and provide more collective liability protection through the introduction of a new assessment rate model.”

In 2015, the WCB also introduced new best practices to ensure consistency in providing services to severely injured workers. As well, the WCB established a telephone claims service centre that helps answer the majority of injured workers questions and approves some medical expenses. These improvements, and others, are focused on providing injured workers with compassionate care while also encouraging safe and timely return to work.

The WCB also introduced a new team that helps employers develop or strengthen their return to work programs. Effective return to work programs minimize the duration of an injury, promote recovery and benefit both workers and employers.

** Estimated, to be confirmed in mid-2016.*

100 Years of the WCB – Interactive Timeline and Videos

Did you know?

In 1965, the WCB implemented its first merit/demerit rating system for employer assessments. This coincided with the WCB taking over responsibility for preventing industrial accidents from the Department of Labour.

Want more trivia?

You can find this and other historical info on the WCB's 100th anniversary interactive timeline at wcb.mb.ca/wcb100.

The timeline features:

- dozens of historical facts about workers' compensation in Manitoba,
- old photos dating back to the early 20th century,
- video interviews, and
- historical vignettes.

Take a trip through the early days of the WCB, when workplace injuries often left people without a means to support themselves and successful lawsuits could devastate small businesses. Featuring photos of Winnipeg architecture, historical figures and early workplaces, the interactive timeline is a fun way to learn about an important aspect of Manitoba's past.





Follow us on Twitter  @WCBManitoba

“Call the WCB” Ad Campaign Raises Awareness of Reporting Responsibilities



The WCB is launching an advertising campaign this month to remind Manitobans to report workplace injuries to the WCB.

Building on the “Reporting Matters” campaign that first ran in 2014, this year’s ads will promote the benefits of reporting injuries for workers and remind employers of the essential role prompt reporting plays in a speedy return to health and work for their employees.

“Employers and workers need to be aware of their rights and responsibilities when someone is injured at work so that the integrity of the workers compensation system in Manitoba is protected,” says Warren Preece, Director of Communications at the WCB. “Additionally, when injuries are reported promptly, workers can return to health and work

more quickly and we can minimize the disruption to their lives and to Manitoba workplaces.”

You will find the new WCB ads on television, bus shelters, radio, in print, online and in doctors’ offices. Also new this year, the WCB has launched an interactive online tool that helps workers find out if they are eligible for WCB coverage. The tool, available at wcb.mb.ca/campaigns, helps workers identify in which industry

they work and whether or not they are eligible for benefits if they’re ever hurt on the job.

Everyone has a responsibility within the workers compensation system. For more resources on how to report an injury – including web videos in seven languages – visit wcb.mb.ca/campaigns. To request workplace posters, brochures or other information on how to report an injury, email wcb@wcb.mb.ca.

Return undeliverable copies to:
WCB Communications, 333 Broadway, Winnipeg, MB R3C 4W3
Telephone: (204) 954-4760 Fax: (204) 954-4968

PM 40062754