

## WCB Policy 20.10, Reconsiderations - Guideline

### Workers Compensation Board Reconsideration Process

#### Step 1 - Review of a Decision

If you do not agree with a WCB decision, you should first contact the decision maker to discuss the decision and attempt to reach a resolution. Even if the dispute is not resolved, this helps ensure all pertinent information is identified and the reasons for the decision are understood.



#### Step 2 - Submit Reconsideration Request to Review Office

If you believe there is an error in the decision after reviewing it with the original decision maker, you may submit a request for reconsideration. All requests for reconsideration must be submitted in writing to the Review Office at [ReviewOffice@wcb.mb.ca](mailto:ReviewOffice@wcb.mb.ca). Requests can also be faxed (204-954-4999 or Toll Free 1-877-872-3804) or mailed to 333 Broadway, Winnipeg, MB R3C 4W3.



#### Step 3 - Conducting a Reconsideration

Your request will be considered by senior WCB staff with expertise in the workers compensation system. The reconsideration will be conducted independently of the original decision maker. All information submitted by parties participating in the reconsideration will be taken into consideration. The reconsideration process generally takes 6-8 weeks, but timelines for completion are extended if there are multiple submissions.



#### Step 4 - Reconsideration Decision

Upon completion of the reconsideration, the decision will be communicated in writing to all participating parties.



#### Step 5 - The Appeal Commission

If you are dissatisfied with the Reconsideration decision, you can appeal that decision to the Appeal Commission. The Appeal Commission operates separately and independently from the WCB and is the final level of appeal in the workers compensation system. Information on the appeal process can be found at [www.appeal.mb.ca](http://www.appeal.mb.ca) or by contacting the Appeal Commission at 600 - 330 St. Mary Avenue, Winnipeg, MB R3C 3Z5. Phone 204-295-6110 or Toll Free 1-855-925-6110.